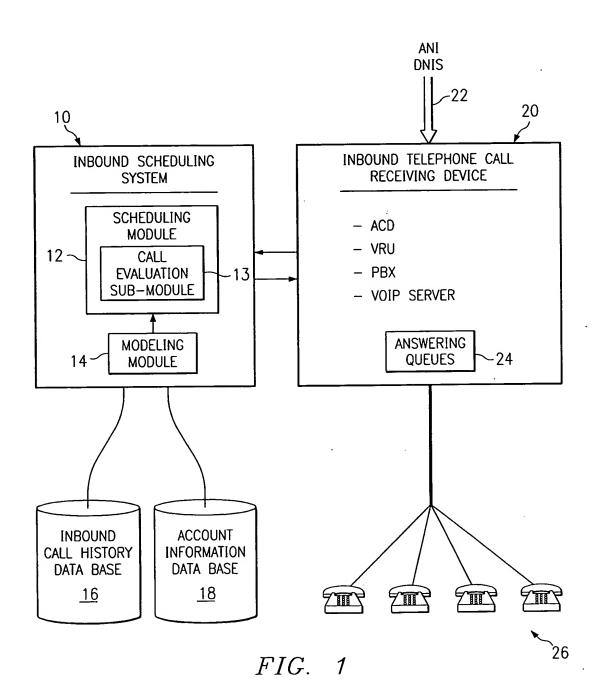


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METHOD AND SYSTEM FOR SELF-SERVICE SCHEDULING OF INBOUND INQUIRIES

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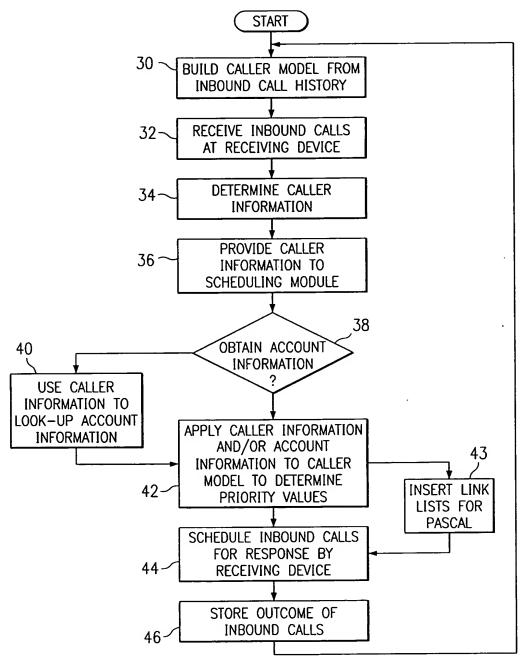


FIG. 2



METHOD AND SYSTEM FOR SELF-SERVICE SCHEDULING OF INBOUND INQUIRIES

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